



CONDITIONS OF SALE

1. PRICES

All goods and services are sold at the prices current at the date of invoice. The prices are subject to change without notice and are exclusive of VAT and carriage.

2. DELIVERY

We reserve the right to make part deliveries subject to availability. Such goods will be invoiced at the date of delivery although the balance of the order may still be outstanding. Whilst every effort will be made to deliver goods on time we are unable to guarantee this when sub-contractors are used. **Please allow 2-3 days delivery outside of the UK. Next day delivery – these additional charges are payable by the customer.**

3. RETURN OF GOODS

Goods may be returned for credit only when prior permission has been given by the company, and may be (at our discretion) subject to a handling charge and an administration fee.

4. PAYMENT

Payment is due not later than the agreed terms from the date of invoice and is offered only to customers having a full trading account and having successfully completed a credit application form. All customers will be billed in English pounds. All payments must be in pounds sterling.

Please note all accounts beyond our credit terms will be passed to our debt collection agency. All accounts, without exception, will be subject to a surcharge of 15% plus VAT to cover our costs in recovery. These accounts will also be subject to any legal costs incurred in obtaining settlement.

5. NOTES

All goods returned to and accepted by us as defective, shall be replaced if required but shall not form the subject for claim for labour or other expenditure.

Whilst every effort is made to advise customers correctly on their requirements, it is ultimately the customer's responsibility to specify equipment and to correctly identify part numbers etc. the company shall accept no responsibility or returns on incorrectly ordered goods, except with written permission from the company.

6. RETENTION OF TITLE

Title of goods shall not pass to a customer until full payment has been made and in case of non-payment the supplier shall be entitled to repossess the goods or proceeds of sale.

7. INTEREST

The company reserves the right to charge interest at the current rate on all accounts that are overdue in accordance with the terms of trading i.e. payments overdue from date of invoice.

8. ORDERS

All orders must be in writing via fax or letter/e-mail. Whilst every effort is made to deal with urgent orders a lead time of two weeks is required in order to meet customers' requirements.

9. WARRANTY PART ORDERS

All warranty part orders must be returned with the appropriate paperwork listing the corresponding serial number/s if you are claiming warranty. **All parts** must be returned within 14 days for credit note issue and full details of fault/s encountered.